



Common Q&As for Pride Night at Kings Island 2013

Date: Friday September 6, 2013

Location: Kings Island (owned by Cedar Fair Entertainment Company).

Street Location: 6300 Kings Island Drive, Mason, OH 45039

Phone Number - Kings Island: 513-754-5700

Day of Event: Parking area opens at 5:00 pm. Free parking is included in ticket price-- regardless of purchase point. You do not have to have or buy a ticket in advance to enter the parking area.

Gate opens: 5:30 p.m

Rides Start: 6:00 p.m.

Event concludes: 12 midnight

Questions? pridenight@cincyglbt.com

On line ticket Sales (Individual or Group): Yes, on line, see Center web page <http://www.cincyglbt.com/pride-night> for link to KI store. This transaction is between the purchaser and KI and does not involve the Center. Issues with the electronic transaction action must be resolved with KI.

On line has three options:

- 1) Print Ticket at Home (at local computer) with printer – no extra fee.
- 2) Order on line, but select “will call” – no extra fee.
- 3) First class mail USPS - at address on credit card must match mailing address -- allow at least 14 business days to process this way. If there is an issue, again, it is between purchasers at KI. Cost is \$3.99

Here’s a cut and paste from on - line ticket sales:

Delivery Method: First Class Mail - \$3.99
First Name: Print@Home - No Delivery Fee
Last Name: Will Call - No Delivery Fee

Ticket Sales at Center (Individual, NOT group): Yes, during normal hours of operation. Cash only. Cost will be the same as on-line.



When is last day to buy tickets at Center? Thursday September 5, 2013 at 9 pm.

Purchases at Gate? Yes, tickets may be purchased at the event at the gate. This is the most expensive option.

Other ticket outlets? The three options are - at Center up to the night before the event, on-line via our web site (<http://www.cincyglbt.com/pride-night>) and usually several local gay friendly businesses, however, those have yet to be announced.

Parking? All tickets include free parking at KI. The value of the free parking alone is \$12.

Do I need a ticket to get into the Kings Island parking lot? No, this is a special event. The parking area opens at 5 pm. Just drive in and walk to the gate!

Problems with on-line ticket sales? The link the Center posts for the Kings Island store directs you to KI. If there is a problem with the transaction, you will need to contact KI to resolve it.

What is a group? The Center defines a group as 7 or more individuals, which result in a discounted price to the purchaser. Group sales available on-line only. No group sales are completed at Center.

Is there any entertainment? Yes, during the event. Consult: <http://www.cincyglbt.com/pride-night> . If there are specific questions about being an “entertainer” they must write pridenight@cincyglbt.com .

Will there be an “After Glow Party” at Kings Island Resort? No. We drive these requests to our bar sponsors.

Will there be special hotel accommodation packages for Pride Night weekend? Yes, please visit our web page at <http://www.cincyglbt.com/pride-night> there are two places listed, both have discounts and both have deadlines a few weeks in advance of the event!

If I have a problem with my hotel booking can I contact the Center for help? Just like the e-store transactions with Kings Island, the Center is not responsible for these transactions with this vendor. Please resolve the issue with the vendor.



Is Water Park open? No, the water park is not open the night of event as the regular season ends at Labor Day. Though the water log ride maybe open depending on the weather

Are children's rides available nights of event? The Pride Night is held after the "regular season" of the park; as such, the children's rides are not available.

Are the events children friendly? The event is geared toward adults. We expect that minors will be escorted with an adult, parent, or legal guardian. Remember: Children rides and water park are NOT OPEN. The entertainment is self-rated at PG-13.

Are their special ticket prices for children? No, the same rate applies as adults.

Can I use third party discount coupons/season passes for the event? We are aware that a number of retail outlets offer \$\$\$ off Kings Island tickets, but those do not apply to special/private events, such as Pride Night at Kings Island, nor can season tickets be used.

Tickets offered at special prices at area gay bars or special events? The Center as a distributor of the Kings Island tickets, reserves the opportunity and right, as does its ticket distributors to periodically offer individual tickets at the group cost at special events, and promotions. The special events can be held at the Center or at distributors business. This information is often posted on social media sites. Common examples: bar fundraiser for Pride Night at Kings Island etc.

Are there ticket refunds from the Center or Kings Islands due to bad weather? Kings Island policy is: **All sales are final once a general park admission ticket transaction has been completed. General admission tickets are non-refundable and non-exchangeable. This includes weather-related events. We do not issue rain checks. Please check local weather conditions prior to planning your visit.**

Are there contingent plans if the park, rides close? No, Kings Island is in charge of their premises and determines all aspects of the safety and operation of their amusement park. Your Gay & Lesbian Community of Greater Cincinnati cannot assume liability for such events, as weather, or decisions made by Kings Island and its management for operation of the park.

Is it a private event? KI and Center advertise this as a private fundraising event. It is private because all proceeds go to Center per an agreement with KI and the Center



based on number of ticket sales.

I'm straight can I attend? Yes, there is no "requirement" regarding sexual orientation.

What is the advantage of on-line vs. buying at Gate or at Center? On-line is the quickest and most cost effective way to purchase KI event tickets. The on-line option is available 24X7. The on-line option closes the night before the event.

Will there be an area at the park for organizations to set up information booths? No. In the past, the Festhaus was used for this purpose, usually in the early evening.

Vending in the Festhaus area? No, the agreement with KI excludes external vendors coming into the event to sell merchandise, etc.

Solicitation/Distribution of Materials, Sales, Promotions in amusement park or parking area? No, Kings Island does not permit the park or the parking area to be used. Please do not hand out materials for your group, or put any material on cars in any parking area!

Detailed information for ticket purchases at Center: PLEASE CONSULT TICKET MATRIX FOR INDIVIDUAL AND GROUP PRICES. The matrix is under the plastic mat on the volunteer desk.

Tickets Sales within Center: Yes - but limited to CASH. **No credit/debit cards/checks at Center.**

Tickets - do they include membership in Center? Regardless of source, purchase of a ticket does not include or confer membership in Center.

How does a Center Volunteer document receipt of cash for KI tickets inside the Center? We will have a receipt book, three-part NCR paper. Top copy is white - which our customer receives, yellow copy is placed with the cash in the cash box, and pink copy is left in receipt book. We have placed an "example" receipt in the front of the receipt book. *Please if you "mess up a receipt" rather than "tossing it" just put in the gray lock box on the side of the volunteer desk.*

Cash - Complete paper receipt - requires NAME ONLY and SIX DIGITS of KI Ticket sold. The six-digit code is located in the upper left hand corner of the ticket.



ALL: Follow matrix on tickets prices. Give white receipt to customer, put yellow receipt with money in an envelope and place in safe box. Pink copy - leave in receipt book.

No group discounts ≥ 7 tickets in Center - must purchase on line.

Does the Center sponsor a chartered bus or other transportation to Kings Island, the night of the event? No.

Where do I put cash received at the Center? You notice on the right hand side of the volunteer desk (sitting behind it) a gray lock box. Cash, and receipts will be placed in this lock box. We will be checking this consistently so it does not get jammed up.

What does the Center do with the money raised? Proceeds for Kings Island are the primary source of revenue for the Gay and Lesbian Community Center of Greater Cincinnati. These monies pay the rent, utilities, insurance, and general operating expense for the Center for the next year. If you are interested in the finances of the Center, go to: www.cincyglbt.com and select the "about us" tab. There you will find our IRS filings for the past two years.